

**AN EXAMINATION OF DYSFUNCTIONAL BEHAVIOR IN CHRISTIAN,
EVANGELICAL, MISSION ORGANIZATIONS AND STRATEGIES FOR
MANAGING THE CONSEQUENCES OF DYSFUNCTIONAL BEHAVIOR**

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ABSTRACT

This thesis presents an analysis of organizational factors influencing Consequence Management of Dysfunctional Behavior and develops a framework for use by organizations regarding how they can more effectively reduce the incidences and manage the consequences of Dysfunctional Behavior.

Twenty-five (25) Christian Evangelical Mission Organizations (CEMOs), located in the United States of America, provided substantive resources for this study including: fifteen that provided responses to surveys, four that provided organizational documents for analysis, and forty-four persons from twenty-one organizations were interviewed for the purpose of defining Dysfunctional Behavior, identifying the consequences stemming from that Dysfunctional Behavior, and establishing the extent of strategies for managing the consequences of Dysfunctional Behavior.

A Strategic Model Template (SMT) is presented for organizations to use as a means of identifying Dysfunctional Behavior and effectively conducting Consequence Management. To this end, several typologies (Dysfunctional Behavior, Consequences, Sources of Information, Severity of Dysfunctional Behavior, Severity of Consequences, and Rationale for Consequence Management) are presented together with a Consequence Management Matrix as necessary both to the development of the SMT and its implementation with Strategic Integrity.

The discovery of The Constraining Triangle identifies the forces unique to CEMOs that work to prevent the effective application of Consequence Management. These forces are a result of CEMO history and traditions and CEMO theology and the theology of CEMO members.